

September 4, 2025

Arisawa Mfg. Co., Ltd.

Notice Regarding Counterfeit of Our Products (Second Report)

Arisawa Mfg. Co. Ltd. hereby announces that the following information was found through the investigation conducted after the announcement of the “Notice Regarding Counterfeit of Our Products” on our website on July 23 of this year.

- We received products from a Chinese customer who had informed us that the products were suspected to be counterfeit. As a result of our analysis, we confirmed that those were highly likely to be our products.
- However, we discovered that the electrical insulation material products were delivered by a distributor pretending to be an authorized distributor of our products. We understand that the distributor counterfeited our certificate of distributorship and engaged in illegal sales as if it was dealing with genuine distribution goods.
- Since such actions may cause legal issues related to unfair competition and document falsification in China, we will further investigate and take resolute measures.
- Unauthorized distributors may not meet our recommended product storage conditions, such as temperature and humidity control. The products in question are not subject to our quality assurance, as physical damage and changes in physical properties attributable to improper storage and transportation methods were confirmed in those products.

We cannot guarantee the quality of products purchased from unauthorized distributors because the distribution route, storage and transportation methods are unknown. We also cannot take any responsibility for any malfunctions or accidents resulting from the use of those products. Considering these risks, we would like to ask you to purchase our products through the official sales route.

Thank you for your continuing support of Arisawa Mfg. Co., Ltd.

Inquiries regarding this matter

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